



**PULSE FACILITIES
CODE OF CONDUCT**

Welcome to Bingara Gorge

On behalf of the Bingara Gorge Community and Precinct Associations, we would like to welcome you to Bingara Gorge.

For the peaceful enjoyment of all who use the facilities at Bingara Gorge, we ask that all Pulse Access Card holders, as well as their families and guests, abide by the Codes of Conduct contained in this booklet.

The Pulse Facilities include a gym, a lap pool, multipurpose fun pool, children's splash pool, two tennis courts, basketball hoops, and playground. The Pulse Facilities are for the use and enjoyment of Owners on Title of the Community Association (including additional card holders and tenants).



Conditions of Use

Pulse Gym

Equipped with a wide range of equipment, the air-conditioned gym is for the exclusive use of Bingara Gorge residents. Pulse Gym is open from 5:00am to 11:00pm, 7 days a week, including public holidays.

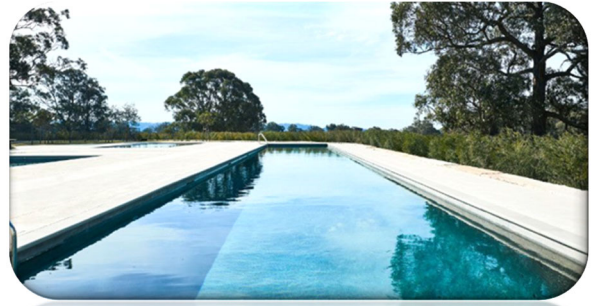
- ◇ Pulse gym is for the use of residents of Bingara Gorge only.
- ◇ Towels must always be used in Pulse Gym. No towel – no train.
- ◇ Return all equipment after use.
- ◇ Use of lockers is encouraged, especially during high use periods, in order to keep walkways free of any trip hazards. Please return keys provided and empty out lockers after each use.
- ◇ Children younger than 14 years are not permitted in the Equipment Room, other than passing through to the Studio Classroom. Persons 14-15 years old are permitted to use Pulse Gym only with an Adult Card-holders Supervision.
- ◇ Food, non-sports related beverages, and glass items are prohibited.
- ◇ Smoking is prohibited.
- ◇ All Pulse Gym users must be wearing fit for purpose gym attire:
 - Sports singlet top, t-shirt, or crop (midriff) top. *Sports bras are to be covered with a singlet, shirt or crop top.*
 - Shorts, pants or compression tights
 - Closed-toe athletic footwear (no thongs, sandals or floor marking shoes etc.)
 - Swimwear is not to be worn while using the gym equipment
- ◇ Scheduled group exercise classes have the priority in the Studio Classroom
- ◇ No heavy weights allowed in the Studio Classroom
- ◇ Dropping of heavy weights purposely is not permitted. If you are found to be dropping weights you may be asked to leave.
- ◇ Safety bars must be in place when using Hammer Strength equipment
- ◇ The Community Association or its Managing Agent are not responsible for lost or stolen items.
- ◇ To prevent loss, damage or personal injury, do not wear jewellery during workouts.
- ◇ Pulse Gym, and other Pulse Facilities, are monitored by camera surveillance. Duress buttons are available in the gym should you be working out alone or feel unsafe.
- ◇ Use of Pulse Gym is at the card holders' own risk. The Community Association or its Managing Agent will not be liable for any injuries sustained or by loss/damage to personal belongings of the Pulse Card holder while using the facilities.
- ◇ Please notify staff of any faulty or broken equipment.
- ◇ There is a zero tolerance policy for breach of rules and abusive behaviour.



Pulse Pools

The Pulse Pools consist of three pools including splash pool, a fun pool and a lap pool.

The Pulse Pools are for the exclusive use of Bingara Gorge residents, and their accompanying guests, limited to 5 guests per household.



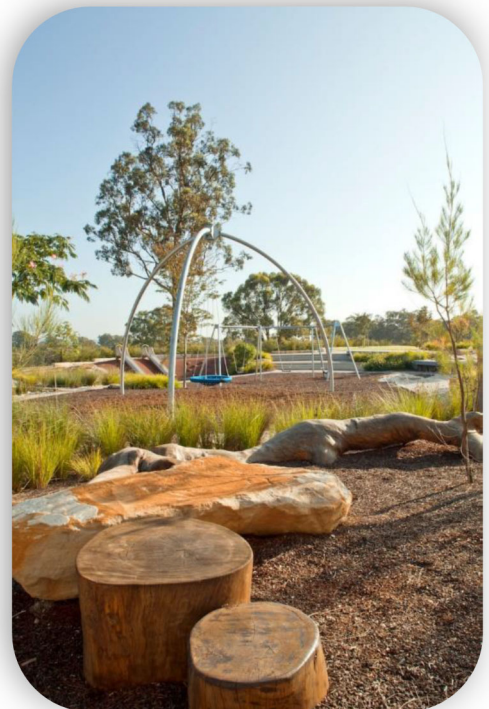
- ◇ Glassware and glass bottles are not permitted inside the pool enclosure.
- ◇ No alcohol
- ◇ No smoking
- ◇ No Animals inside the pool enclosure, with the exception of certified service animals.
- ◇ Children, under 16 years of age, must be supervised at all times by an adult Pulse Card Holder.
- ◇ No more than 3 children can be under the supervision of one adult, unless they are of the same immediate family (i.e. biological parent, adopted or appointed parent/guardian).
- ◇ No running and no diving.
- ◇ The lifesaving equipment is for emergency use only.
- ◇ The gates are not to be tampered with, including holding the gate open with an object. This is NSW Government Legislation.
- ◇ Lap swimmers have right of access while swimming in the lap pool. Recreational swimmers are asked to vacate the lap pool for anyone wishing to swim laps.
- ◇ Residents are asked to be respectful and considerate of others who may also be in the vicinity.
- ◇ Vulgar behaviour will not be tolerated.
- ◇ There is a zero tolerance policy for rule breaching and abusive behaviour

The Pulse Pools opening hours vary throughout the year in conjunction with daylight savings. Pulse Pools open at 6:00am, and close at 5:30 in winter, and at the latest time of 8:00pm in the height of summer. For current opening hours please visit our website www.bingaraliving.com.au

Pulse Playground

The Pulse Playground located at the Pulse Facilities is for the use of residents and their guests, limited to 5 guests per household.. The playground features multiple swings, slides and a sand pit area in a bush setting. The playground opening hours vary throughout the year in conjunction with daylight savings, coinciding with Pulse Pools.

- ◇ Glassware and glass bottles are not permitted inside the playground enclosure.
- ◇ No alcohol.
- ◇ No Smoking.
- ◇ Children under 16 years of age, must be supervised at all times by an adult Pulse Card Holder.
- ◇ The gates are not to be tampered with, including holding the gate open with an object.
- ◇ Playground equipment is to be used in the way for which it was designed.
- ◇ No Animals inside the playground enclosure, with the exception of certified service animals.
- ◇ Residents are asked to be respectful and considerate of others who may also be in the vicinity.
- ◇ Vulgar behaviour will not be tolerated.
- ◇ There is a zero tolerance policy for rule breaching and abusive behaviour.



Pulse Tennis Courts Including Basketball Hoops

Bingara Gorge has two tennis courts, with one court being combined with two Basketball Hoops. The courts are open from 6:00am to 9:00pm, 7 days a week.

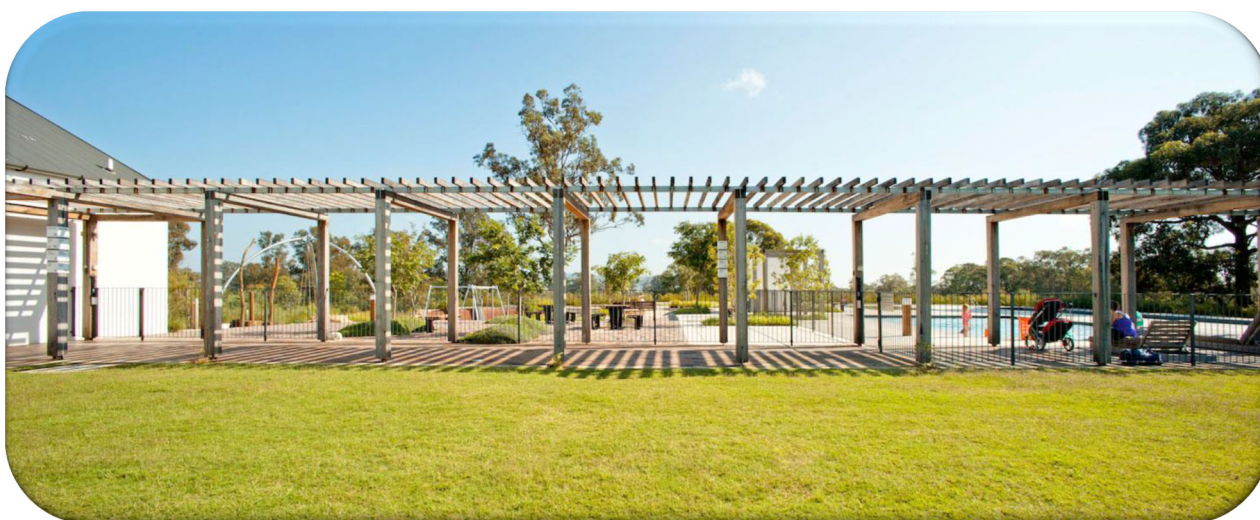
The tennis courts, or basketball hoops, may be booked by calling reception or online through our website. Residents are encouraged to book, however if the courts are not in use residents may access them.

Tennis racquets and basketballs can be hired from the Golf Shop where tennis balls can also be purchased.



- ◇ Glassware and bottles are not permitted inside the tennis court enclosure.
- ◇ Guests are welcome to accompany residents, limited to 5 guests per household.
- ◇ No alcohol.
- ◇ No Smoking
- ◇ Children, under 16 years of age, must be supervised at all times by an adult Pulse Card Holder.
- ◇ The courts are for tennis or basketball play only. Improper use of the equipment or courts is not permitted.
- ◇ Animals are not permitted inside the Tennis Court enclosure, with with the exception of certified service animals
- ◇ No bikes, scooters, skateboards or other transport sporting equipment are to be ridden on the tennis courts.
- ◇ Residents are asked to be respectful and considerate of others who may also be in the vicinity.
- ◇ Vulgar behaviour will not be tolerated.
- ◇ Residents who have made bookings to use the facilities will have priority use.
- ◇ There is a zero tolerance policy for rule breaching and abusive behaviour.

For more information about on the Pulse Tennis Courts or to make a booking please visit our website www.bingaraliving.com.au



Pulse Facilities

Q&A and Terms of Use

What is my Pulse Access Card?

Your Pulse Access Card is your card will allow you access to the Pulse Facilities owned by the Community Association. The information contained on your card is your name, photo and card number.

Your Pulse Access card is considered as your proof of residency to use the facilities at Bingara Gorge. Security Patrol Guards or Staff may ask to check your Pulse Access card at any time while you are using the facilities. If you do not have your card, and are not with another cardholder, or you are using another person's card, you will be asked to leave the facility and your own card may be suspended and or cancelled.

How do I use my Pulse Access Card?

Your Pulse Access Card will open the doors of the Pulse Facilities when you swipe your card at the proximity readers located at selected entrances.



Can someone else use my card to access the facilities?

Your card is not transferrable, meaning you cannot give your card to another person to have access to and use of the facilities, including your children. Providing your card to a third party may result in your access may be suspended and or cancelled.

How many cards can I have?

There is a card limit of one card per Owner on Title of a property. Up to four additional cards per property can be requested upon completion of a Pulse application and paying the nominal fee of \$5.00 per card. Additional card holders must reside at the registered Titled Owner's principle place of residence and provide proof of residency and identification (i.e. drivers licence). Each situation is different, please contact our staff who can assist you with any further questions.

How much do the cards cost?

Owners on Title will receive one free card each. Each additional card is \$5.00 each, and tenanted property cards \$5.00 each. Faulty cards may be replaced free of charge upon the return of the faulty card.

If you have lost or suspected your card to be stolen, please contact the Community Managers immediately. Your card will be deactivated for security purposes. If you find your card, you can have it reactivated for no charge. You may request a new card for which there is a replacement fee of \$10.00 per card.

I have children, can they have a Pulse Access Card?

Access is restricted with age groups.

Children aged 16 years and older can apply for their own card, this will be considered an additional card. Until they reach the age of 18 years old this card holder will not be able to supervise younger children, or be able to bring a guest to the facility.

Children under 16 years are required to be accompanied and be in the control of a responsible adult at all times whilst using the Pulse Facilities. No more than three children may be under the supervision of one adult while using the pool area (where the children are not the children of the adult supervising). The parent or guardian must be a Pulse Cardholder, and over the age of 18 years.

Children younger than 14 years are not permitted in the Equipment Room, unless entering or exiting the Studio Classroom. Persons 14-15 years old are permitted to use Pulse Gym only with Adult Pulse Cardholder Supervision.

Can my guests have access to Pulse facilities?

The Pulse Facilities are for the use and enjoyment of Owners of the Community Association (including their additional card holders and tenants). Adult Card holders are welcome to invite guests to accompany them to some Pulse Facilities, with a limit of 5 guests per household.

Guests conditions of use:

- ◇ Guest access is complementary.
- ◇ Guests are capped at a limit of 5 guests per household. This limitation may be restricted further as the Bingara Gorge estate continues to develop and population increases.
- ◇ A guest must be accompanied by a current adult card holder at all times whilst using the Pulse facilities.
- ◇ Guest access is restricted to the pools, playground and tennis courts.
- ◇ Guests do not have access to the Gym.
- ◇ A card holder must ensure their guests understand and obey the Pulse Facilities Conditions of Use at all times, as it is the card holders responsibility should rules be breached and or equipment broken. Guests must comply with Community Associations employees and or representative's reasonable requests. This includes leaving the premises.

Does my card automatically give me access to Bingara Gorge Golf Course?

Bingara Gorge Golf is owned by Metro Property Development, the developer. Currently registered owners of lots in Bingara Gorge have gifted access to the golf course from Metro Property Development. This may change in the future and at the discretion of Metro Property Development.

You may use your Pulse Access card as proof of residency at the Golf Shop.



Can I bring my animals to Pulse facilities?

Pulse Facilities is an animal free area, with the exemption of Assistance Animals.

However, if you are on a walk, and you need to use the facilities, pets may be left secured outside for a short period. No pets are allowed in the buildings, pool, playground or tennis court enclosures, with the exemption of Assistance Animals.

Can Pulse facilities be used or hired for private functions, events and birthday parties?

Pulse Building Facilities are not available for private functions. However, the Community Association may hold events for the benefit of the Bingara Gorge community, in which case the operating hours may be altered.

Please speak to the Pulse Staff regarding use of the grassed quadrangle for any events.

How do I dispose of my rubbish?

It is the responsibility of the person/s using the facilities to remove all their rubbish and to keep the facilities clean and tidy at all times.

Can I smoke in or around Pulse Facilities?

Pulse Facilities are smoke free. Smokers are asked to move to the car park or speak with staff who will direct you to the designated smoking area.

Important Information

Suspensions

Your Pulse Access Card and access to the Pulse Facilities may be suspended without prior notice at any time, if you fail to comply with any of the Conditions of Use.

Bingara Gorge Security or the Clublinks Team have the right to confiscate your card, should any rules be breached.

Your Pulse Access Card may be suspended, without prior notice, at any time if you:

- ◇ Fail to comply with the Conditions of Use;
- ◇ Have monies owing to the Community Association and or Precinct Association;
- ◇ Fail to comply with the Community Management Statement;
- ◇ Fail to comply with the Precinct Management Statement;
- ◇ Fail to comply with notices issued from or on behalf of the Community or Precinct Associations; and
- ◇ Display behaviour unbecoming of a user of the Pulse facilities.

If your Pulse Access is suspended, we will notify you in writing of the suspension as soon as possible. Please ensure you read all correspondence carefully. You may respond to a cancellation in writing. Suspension may be extended to the entire household at the discretion of management.

Your card will be cancelled if you move out of the Bingara Gorge estate.

Behaviour Policy

It is expected that all Pulse Facility users show courtesy for all other user, as well as Communities and Golf Staff, and Bingara Gorge Security. There is a zero tolerance policy for abusive behaviour.

Updating Details

It is an owner's responsibility to notify the Community Association in writing of a change of tenant or additional card holder.



What happens to your information?

By signing up to receive and activate your card, you agree that your details will be used by Bingara Gorge, Community and Precinct Associations and its authorised representatives to contact you for communications and marketing purposes. You may unsubscribe from receiving email marketing information at any time using the link at the bottom of each email or by contacting the Community Association. Bingara Gorge Community and Precinct Associations only keep on file the information needed to provide services; anyone can request to see their own personal information of file. Bingara Gorge, Community and Precinct Associations will not pass private information to any third parties without your express consent, unless we must do so to provide the services.

Definitions

Adult - Persons aged 18 years or older.

Child - Persons below the age of 18 years.

Guest- Person brought to the facility accompanied by an Adult Pulse Card Holder, who does not live in the Bingara Gorge estate.

Pulse Card Holder - A person who is able to hold an access card due to them living in the Bingara Gorge estate upon identification proof, has filled in an application to receive their card, and is eligible to be able to use their card for access (i.e. they have not had their card suspended)

Pulse Facilities - Any and all facilities that form part of "Pulse". This includes, Administration, Pools, Playground, Tennis Courts and Quadrangle.

Owner on Title - Those who are named on the properties certificate of title as the owners of the property.



Contact

If you have any further questions you can speak to the Community Managers, Clublinks via the contact details provided below.

Reception Opening Hours:

| | |
|-----------|-----------------|
| Monday | 9:00am – 5:30pm |
| Tuesday | 9:00am – 5:30pm |
| Wednesday | 9:00am – 5:30pm |
| Thursday | 9:00am – 5:30pm |
| Friday | 9:00am – 5:30pm |

* Please be advised Communities reception is not open weekends & Public Holidays

Clublinks Contacts

Visit: 50 The Irons Drive, Wilton NSW 2571
Phone: 4630 8500 (menu option 2)
Email: communities@bingara.net.au
Website: www.bingaraliving.com.au



This brochure has been created by Clublinks on behalf of the Community Association DP270536.

This brochure was last reviewed March 2022.

